

FIG. 1A

100

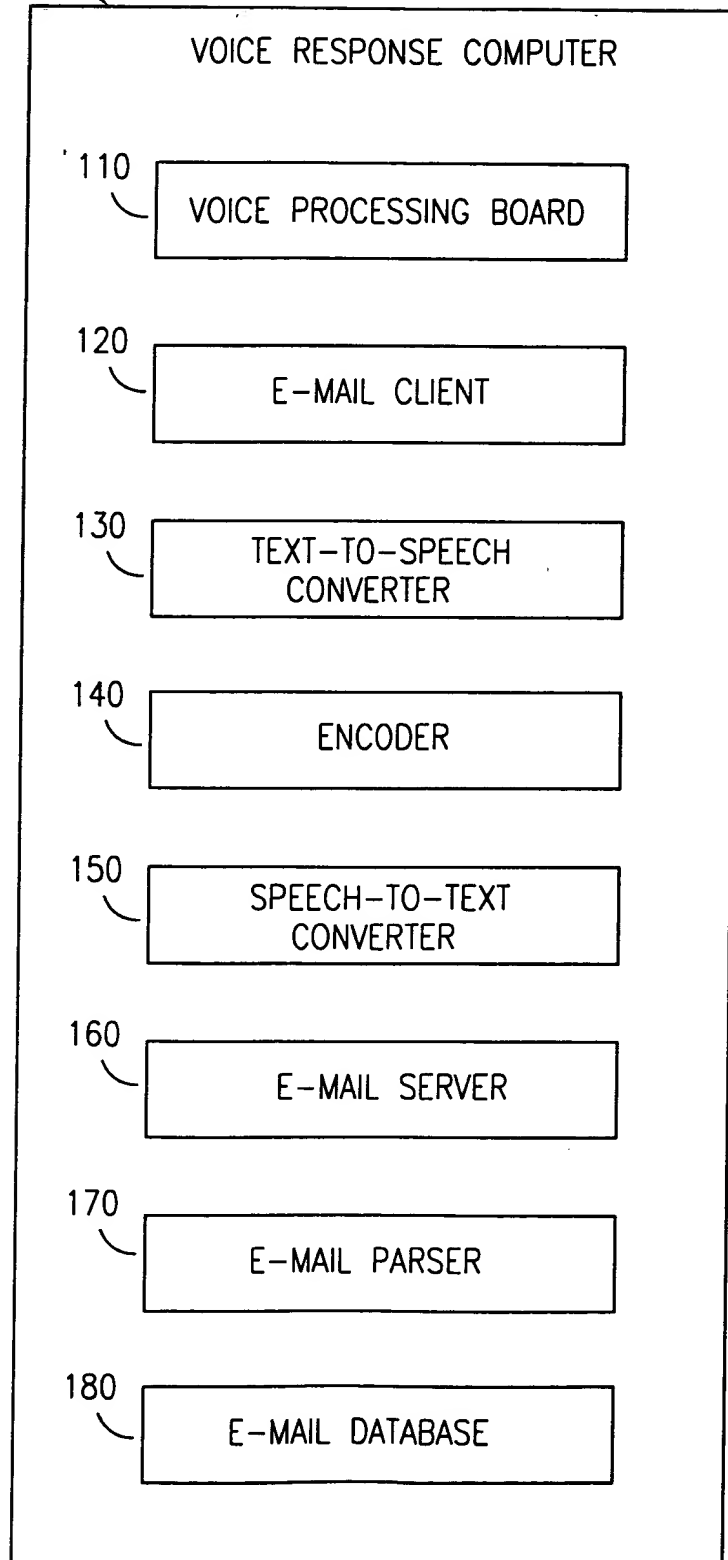


FIG. 1B

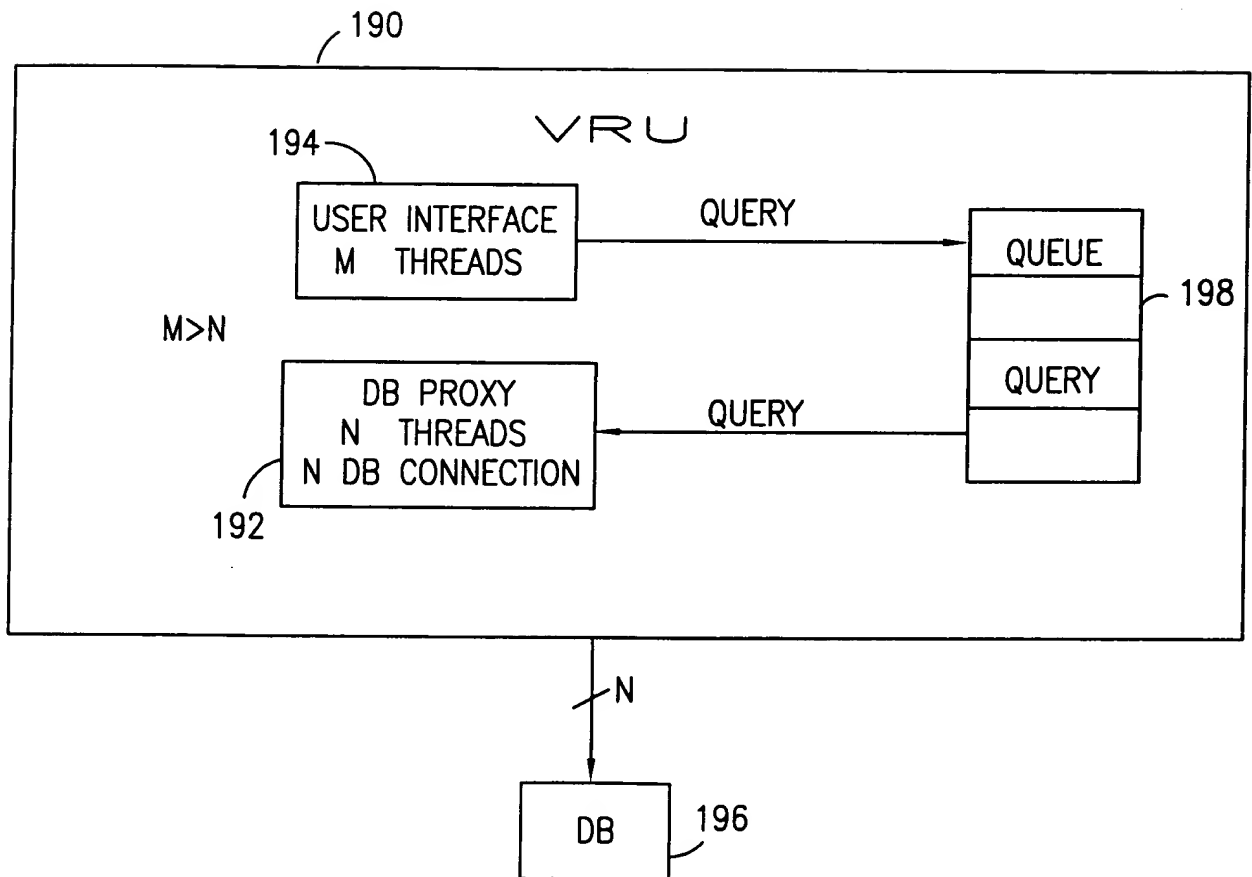


FIG. 2A

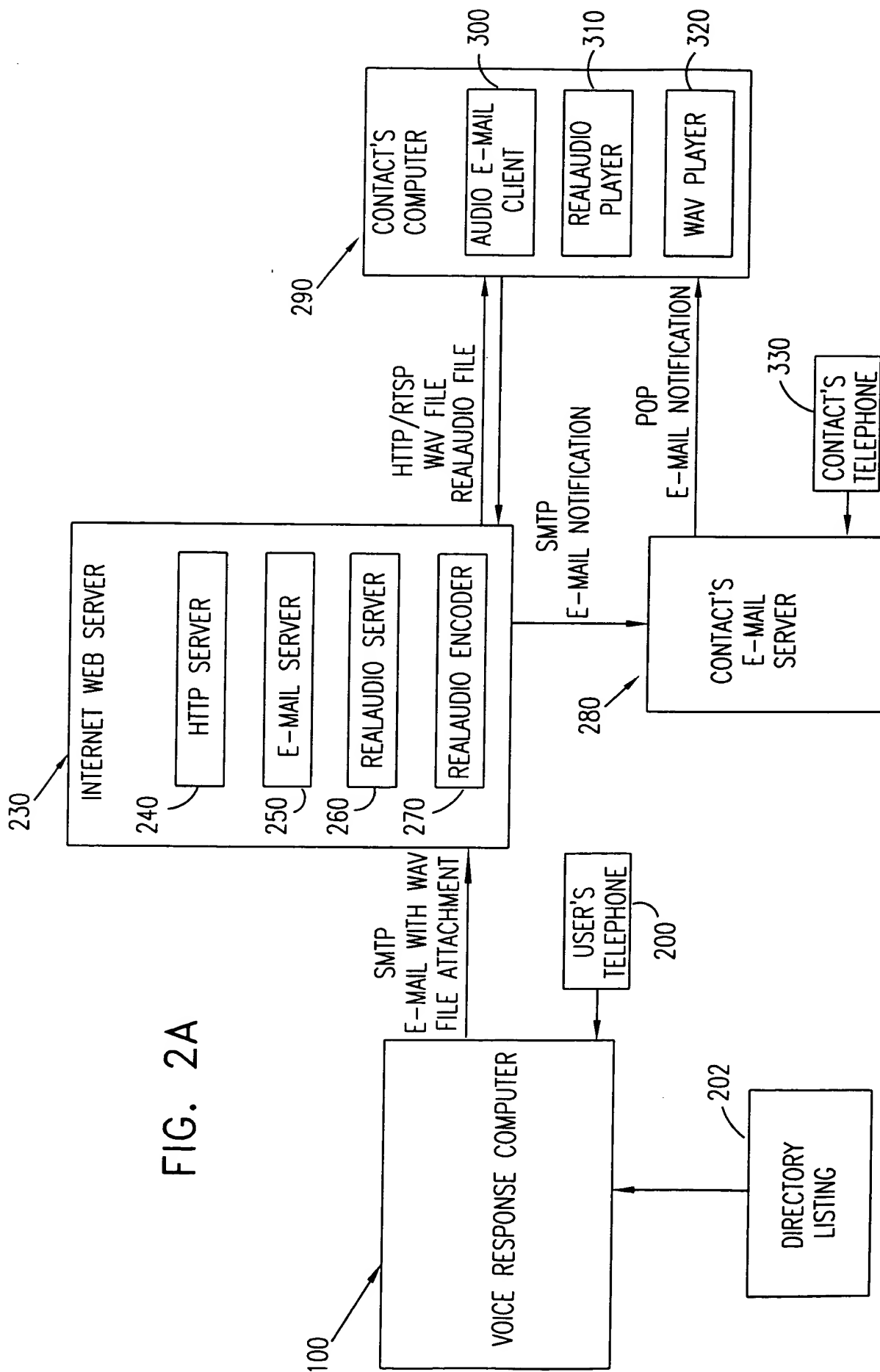


FIG. 2B

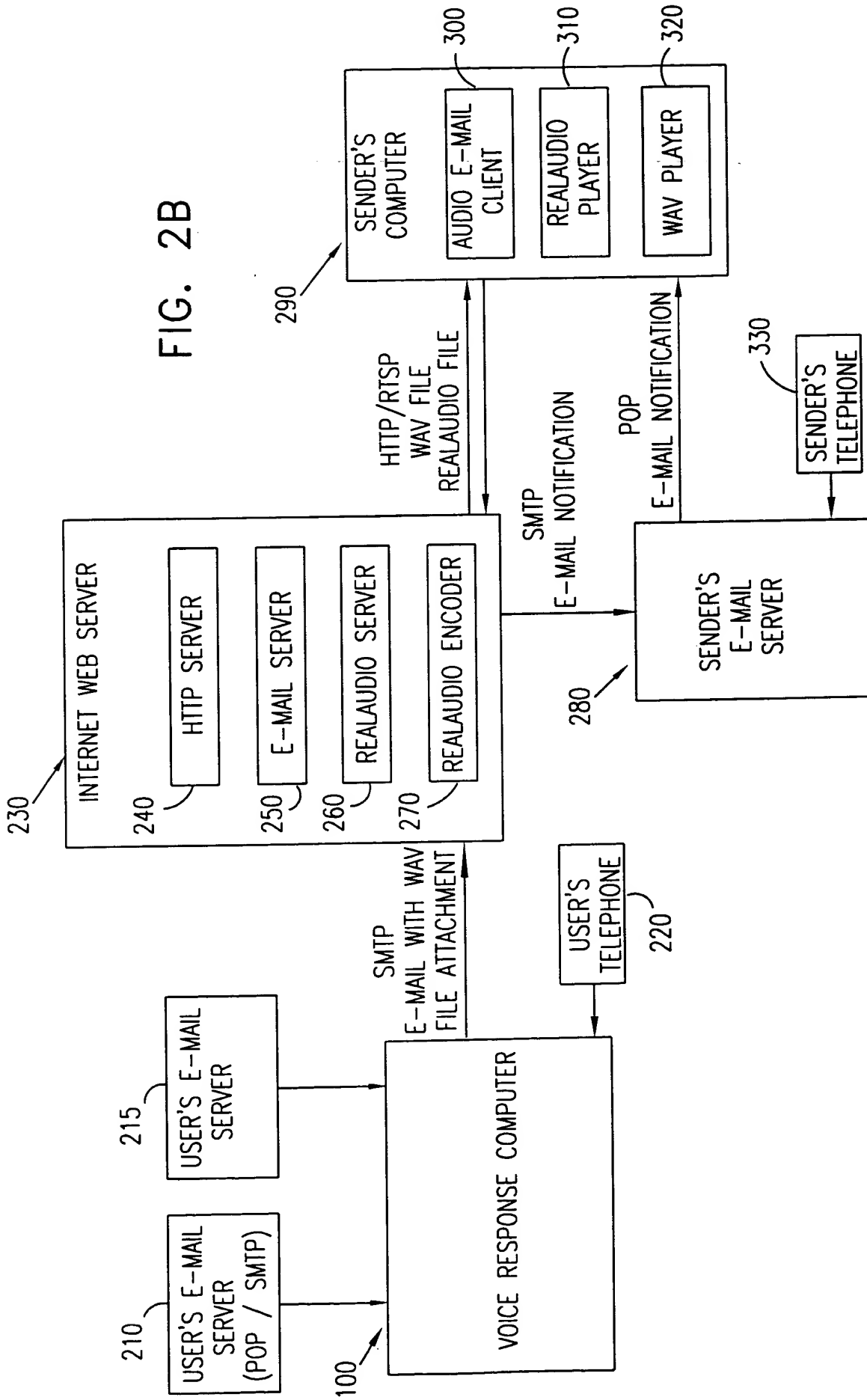
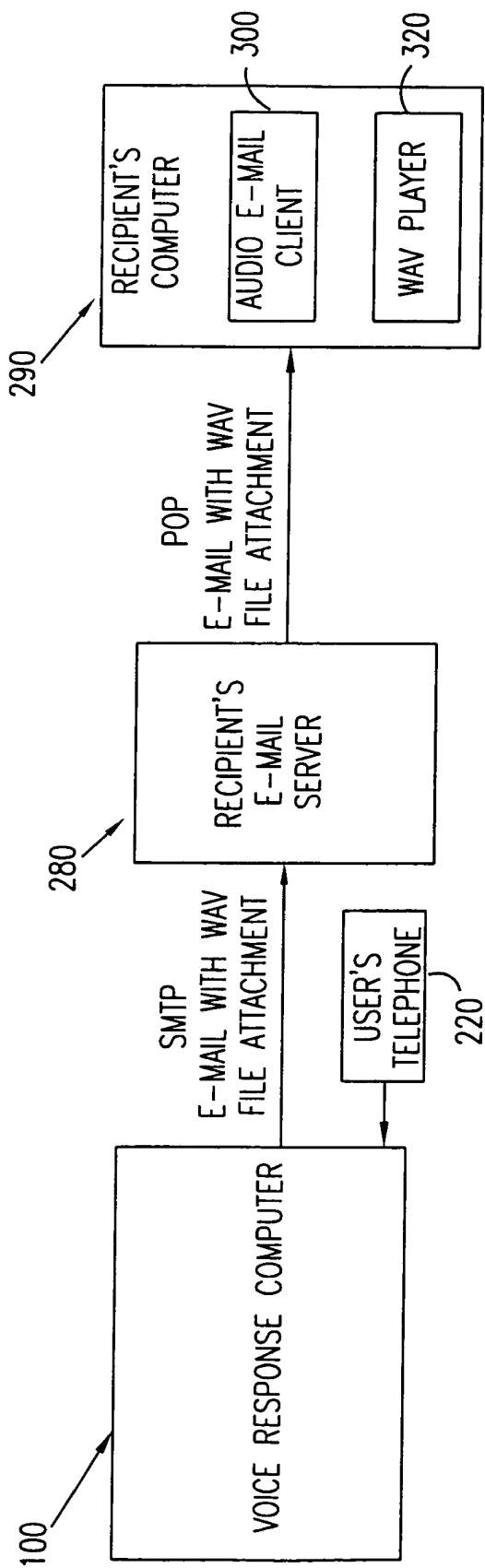
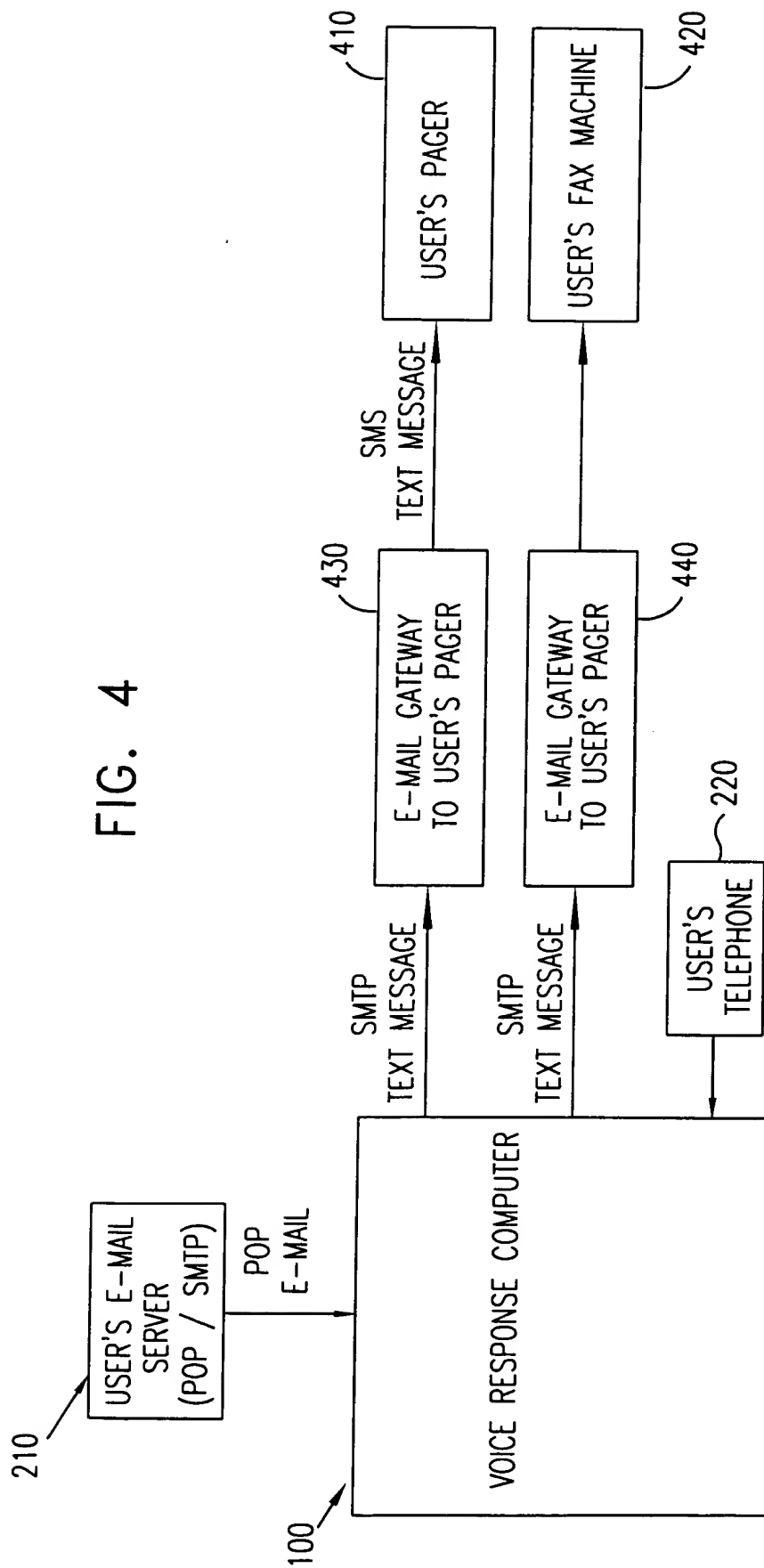


FIG. 3 is a block diagram of a system for sending an audio file as an e-mail attachment. The system includes a voice response computer 100, a user's telephone 220, a recipient's e-mail server 280, and a recipient's computer 290. The voice response computer 100 is connected to the user's telephone 220. The user's telephone 220 is connected to the recipient's e-mail server 280 via an SMTP connection. The recipient's e-mail server 280 is connected to the recipient's computer 290 via a POP connection. The recipient's computer 290 includes an audio e-mail client 300 and a wav player 320.

FIG. 3





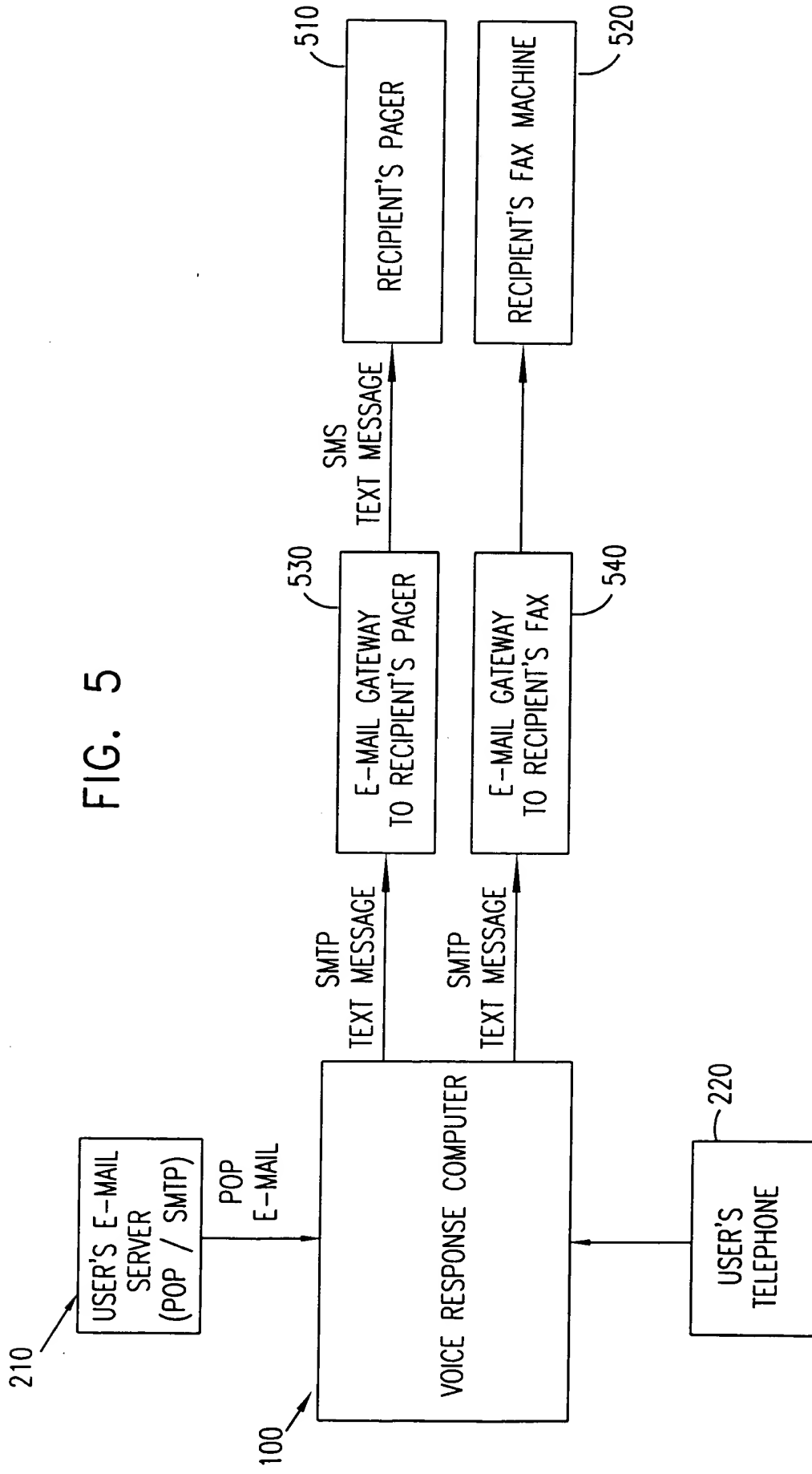
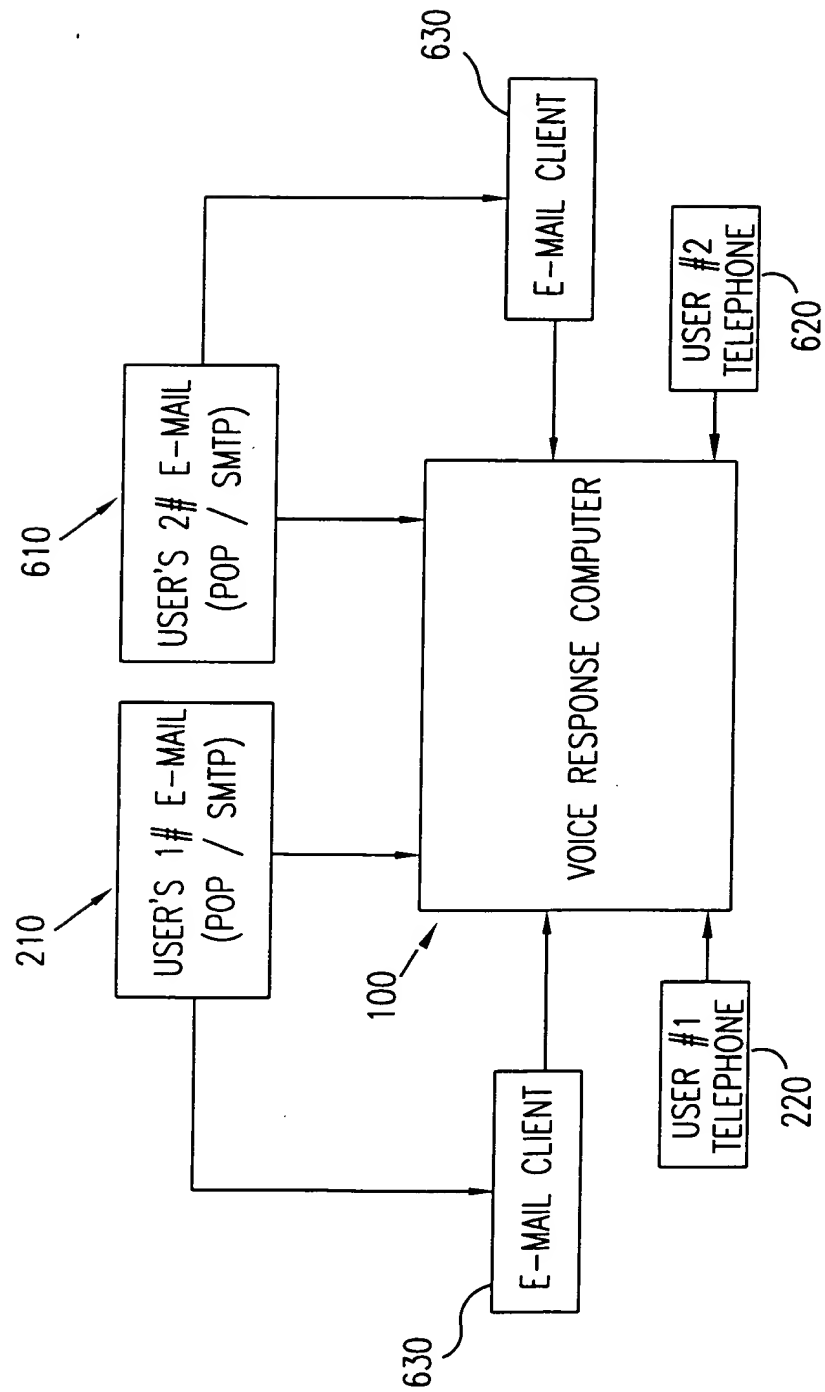


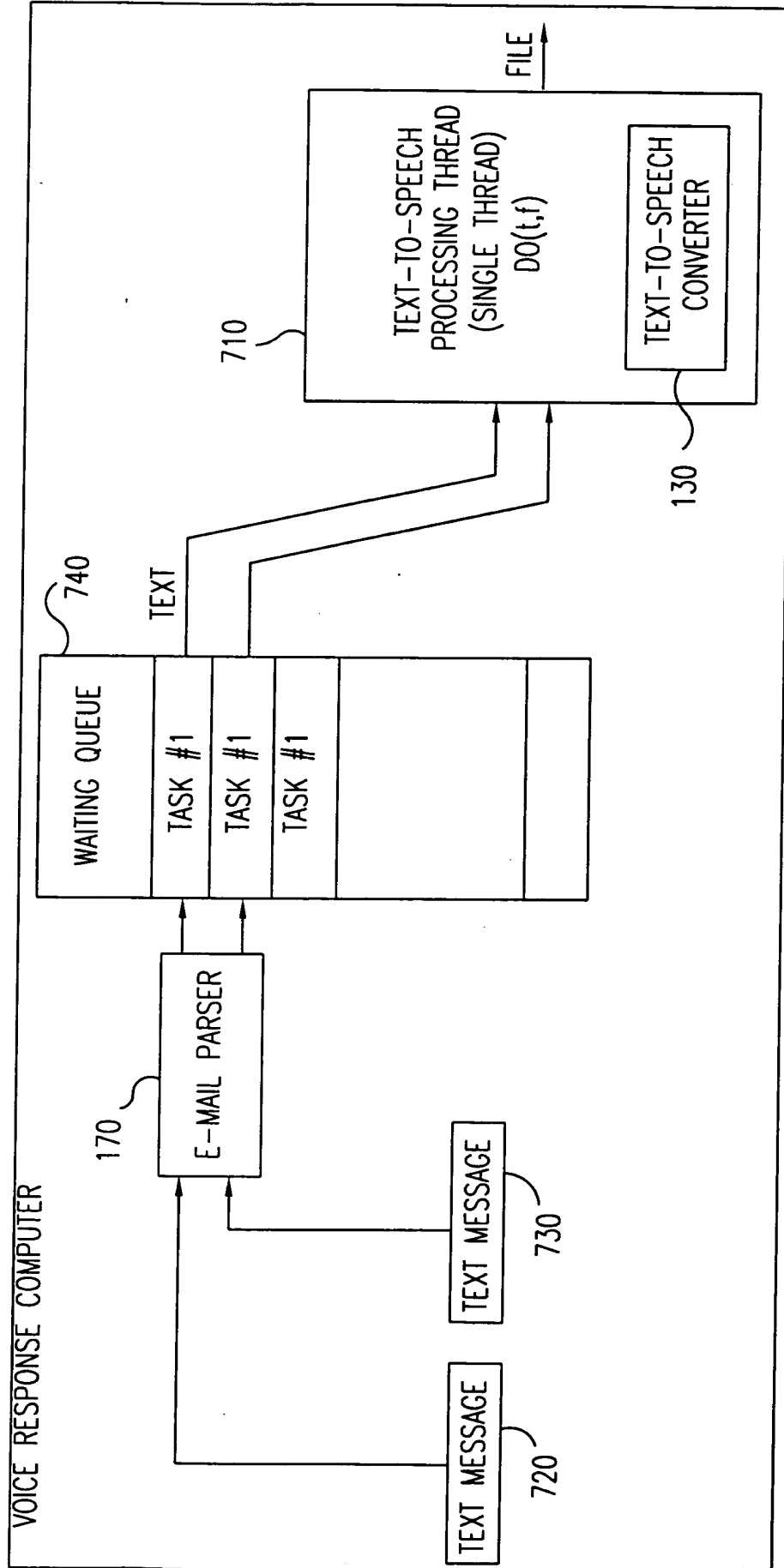
FIG. 5

FIG. 6



100 ↗

FIG. 7



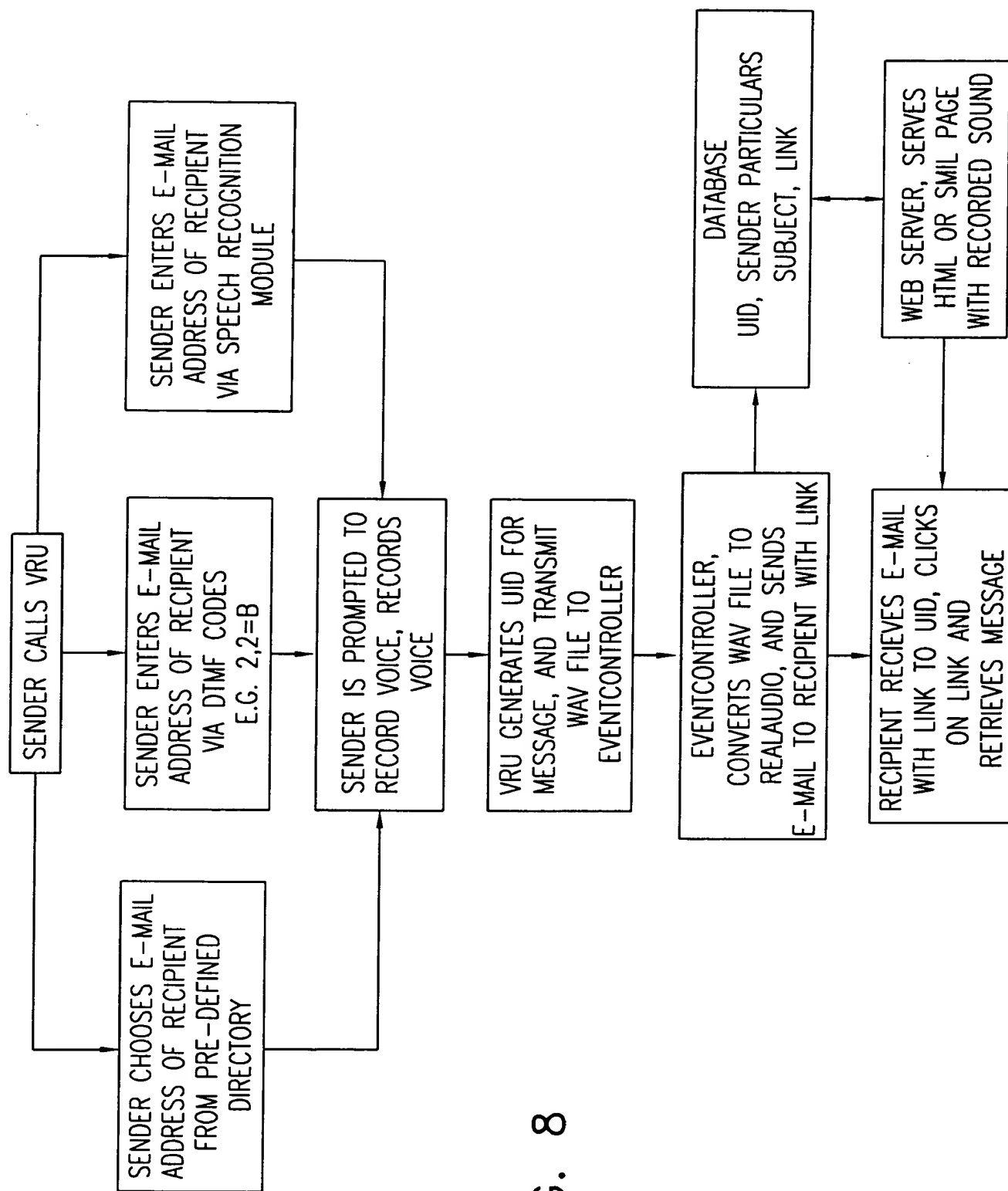


FIG. 8

FIG. 9

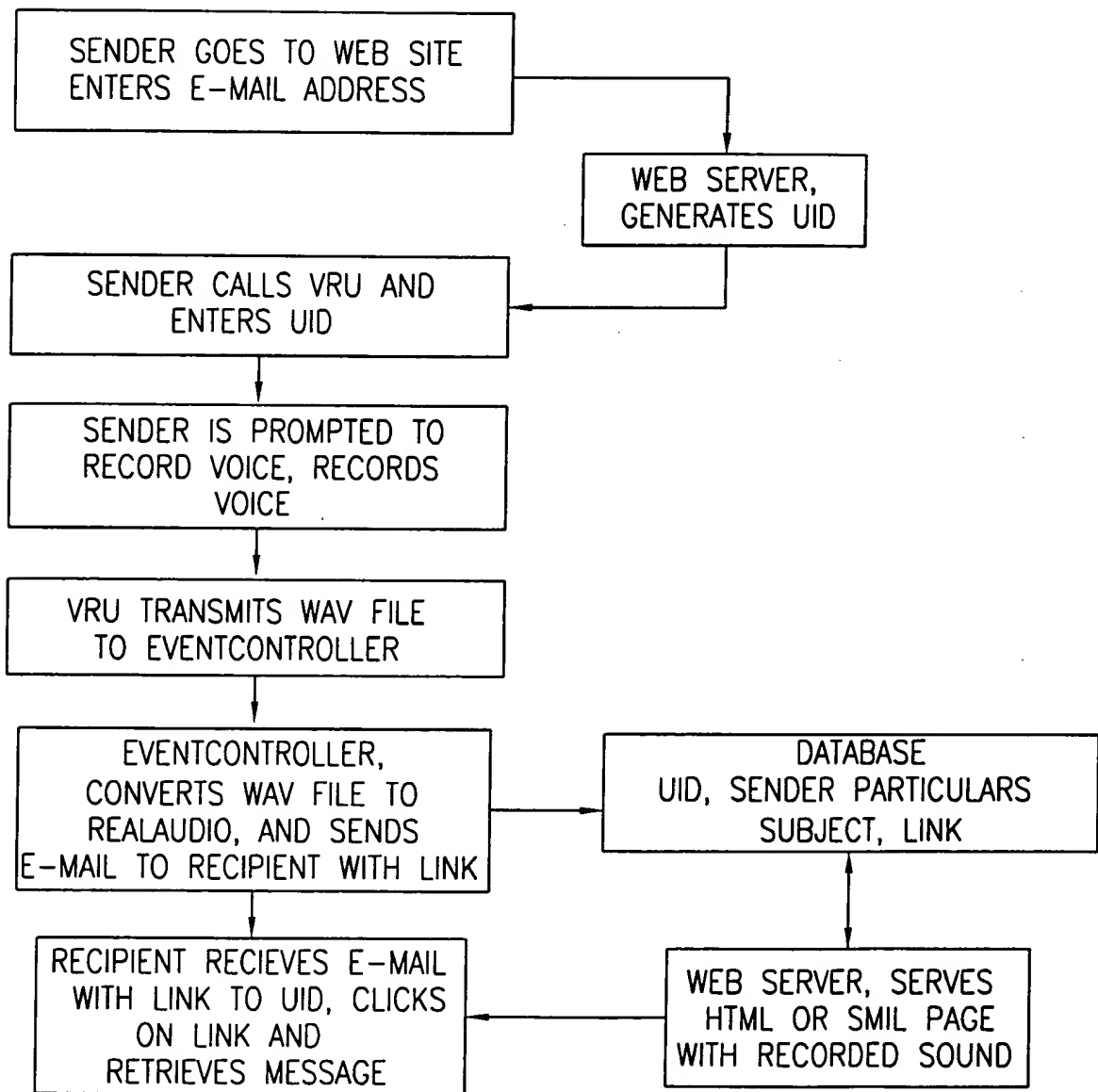


FIG. 10

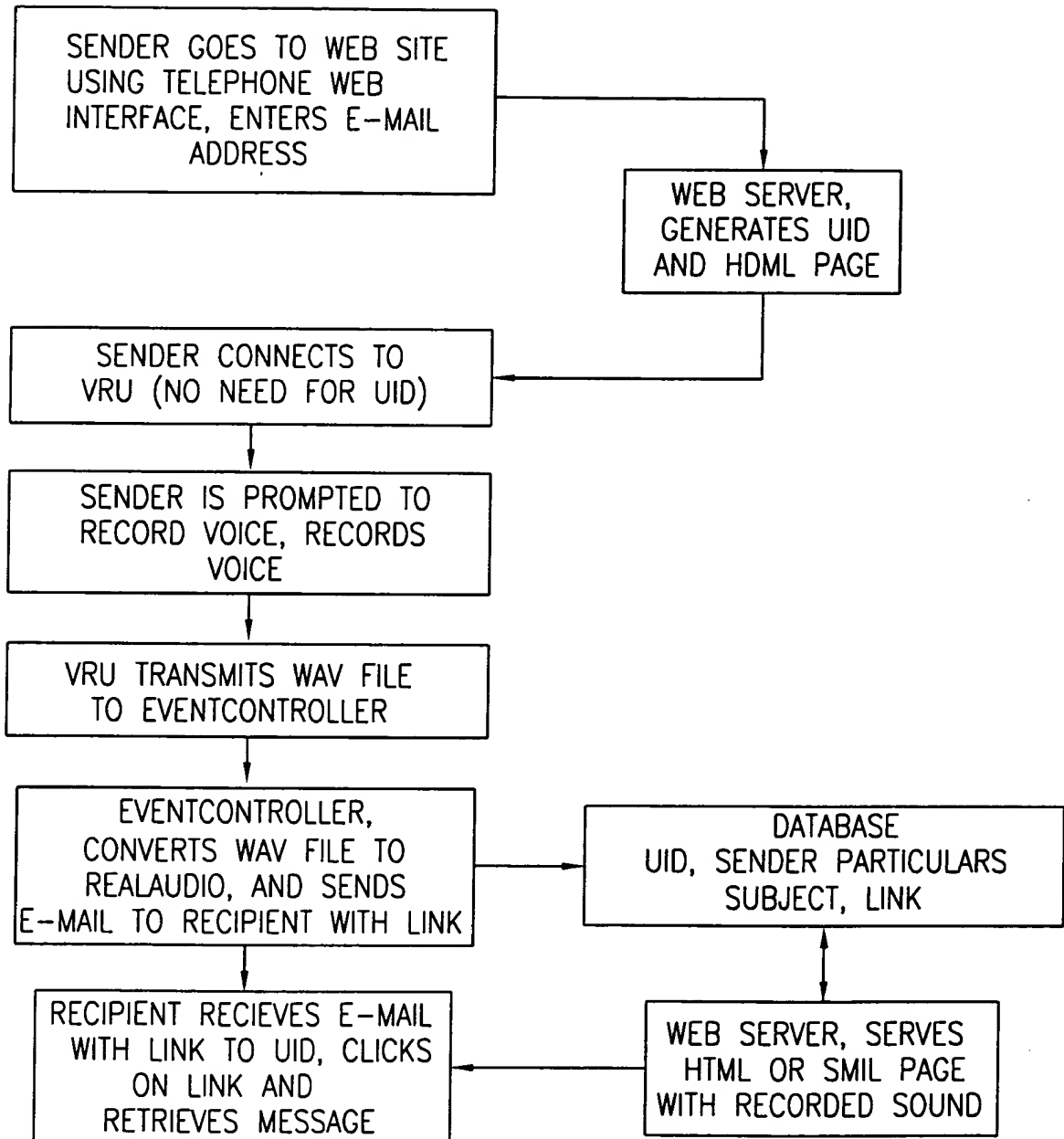


FIG. 11

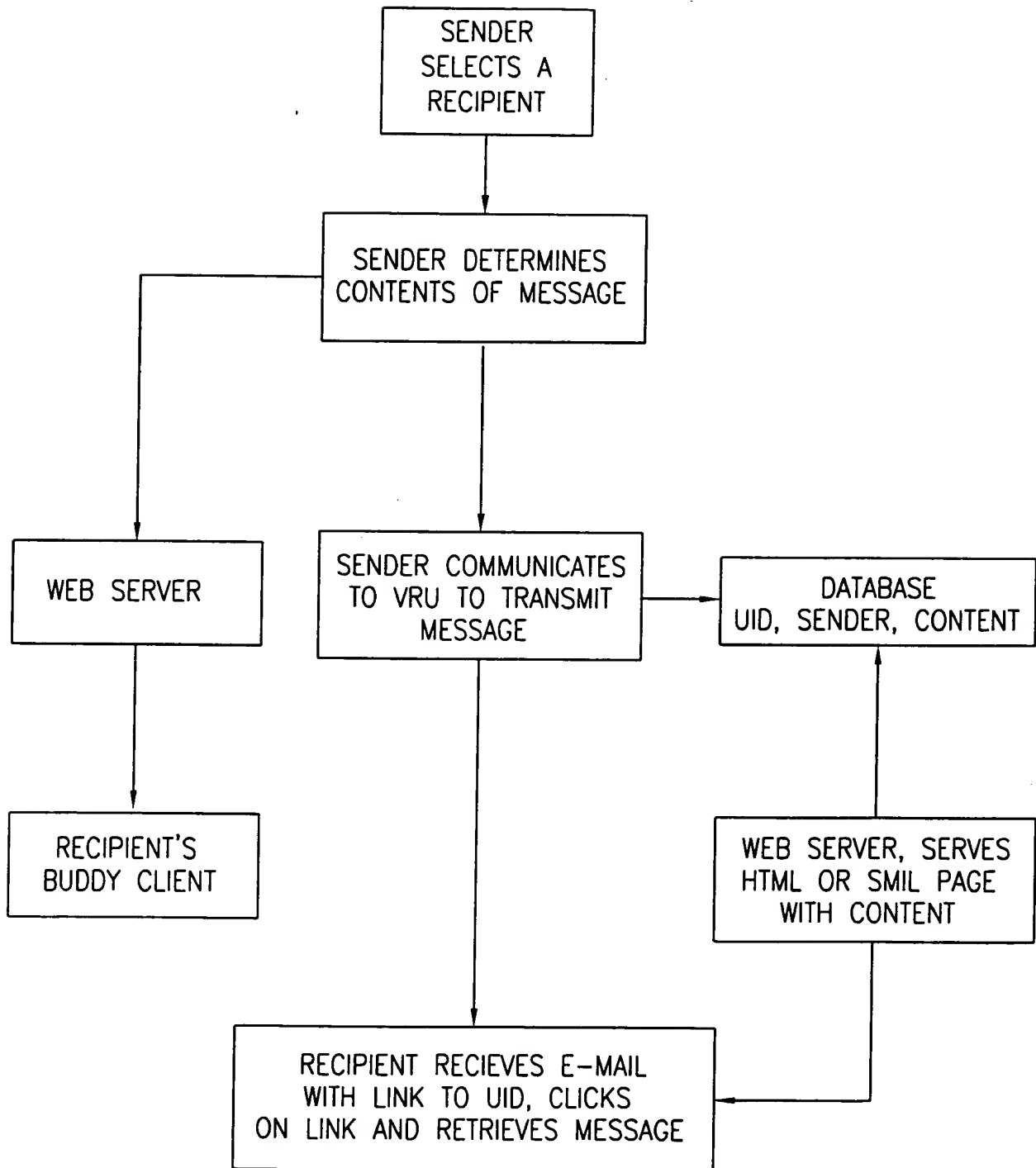


FIG. 12

